



ORDER RETURNS FORM



OUR RETURNS POLICY

By returning goods to us you confirm that you have read, understood and accepted our returns policy which is available to read on our website or by scanning this QR code with your mobile phones camera.

Your Details

Transaction Number

--	--	--	--	--	--	--	--

Payment Type

PayPal

Credit or Debit Card

IMPORTANT: Your order transaction number (this is different to your web order number if you have one) is printed on your enclosed receipt or on your e-Receipt which will have been emailed to your registered email address. It's usually between SIX and EIGHT digits long so don't worry if you don't fill in all the spaces, this number allows us to quickly identify your order on our till system for when we come to refund your payment or exchange your item(s).

Your Name (as shown on the receipt)

E-mail Address

Reason for Return

Item(s) didn't quite fit as expected

Please refund my original payment

I've simply changed my mind about the item(s)

Please exchange my item(s) if possible

Some other reason (comment box below)

Additional Comments

SECTION FOR OFFICE USE ONLY

DAMAGED/SOILED	<input type="checkbox"/> OK <input type="checkbox"/> REJECT	RECEIVING STAFF
RETAIL PACKAGING	<input type="checkbox"/> OK <input type="checkbox"/> REJECT	
COMPLETE DATE		

Sender:

FAO:

**ONLINE RETURNS
SCOTBY CYCLES LTD
CHURCH STREET
CARLISLE
CA2 5TL
UNITED KINGDOM**